

Question about transaction costs for printing

University Council 27-10-2016

Last Tuesday we had a meeting with a representative from Ricoh about the printing services they provide since april 2016. We are very enthusiastic about the developments that have taken place since then. The printing waste has been reduced drastically and Ricoh is working on all kinds of new initiatives, like opening the I-Shop and broadening the services offered at the copyshops. Furthermore, the costs for the UG have been greatly reduced.

One thing that is not in the benefit of students, is that the transaction costs for loading money for printing on your UG pass are relatively high, at 70 cents. We were informed that this is because the transactions go through the UG's banking system. However, it is also possible to load money on the UG pass through the MyPrint system. This would reduce the transaction costs to about 25 cents. **Lijst Calimero is wondering why the UG has decided to use the UG's banking with higher transaction costs and if it is still possible to change to the MyPrint system, so that the transaction costs can be lowered?**

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The board of directors answered that they were not aware of this possibility and that they would contact Ricoh to check if this is really possible. If so, they promised to switch to the MyPrint system.