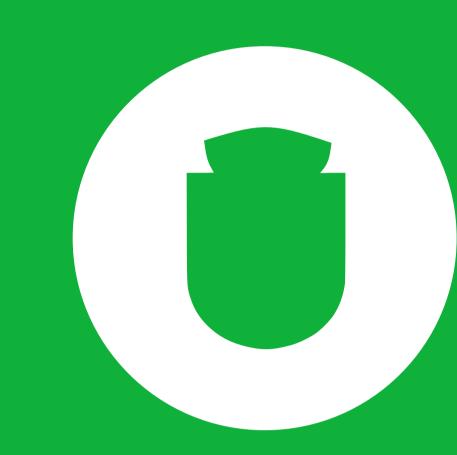
# "It's not my responsibility!"

International students have had quite some trouble finding a room. The municipality and the university only point toward each other. It seems like the housing problem is unsolvable. We analyze the situation.

## The Main Players



### University

- Estimates the number of international students coming to the UG next year
- Reserves a certain number of rooms at SSH



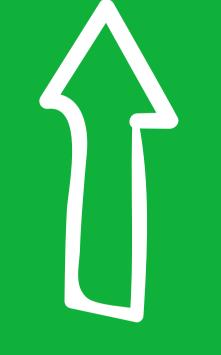
#### SSH

- Does not own any apartment blocks
- Rents blocks from cooperatives
- Rents the apartments to UG students
- Handles students' complaints with cooperatives



### Cooperatives

- Own apartment blocks
- Build new apartment blocks
- Perform structural maintenance



### Municipality

- Gives permits for renting out rooms and building new apartment blocks
- Orders cooperatives to provide extra housing



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## Current problems



#### More students than estimated

This year, more students than expected chose to follow a programme in Groningen. As a result, too few rooms were reserved at SSH.



#### Lacking quality of rooms

As SSH doesn't own any property, they depend on other cooperatives for housing. The quality of the buildings is often lacking and the rental prices are too high.



#### Slow complaints handling

Because complaints are handled by SSH and students cannot not directly contact the responsible cooperative, their problems aren't solved very quickly.

## Possible solutions



#### More guarantees by the University

By giving more guarantees, cooperatives would be more willing to invest in quality housing. However, these guarantees could cost the university quite a bit.



#### Regulate the private market

By imposing stricter regulations on the private market, the Municipality could make sure students aren't rejected by home owners and are sufficient informed.



#### Stop using Short Stay contracts

By abolishing Short Stay contracts, SSH could still assure that enough students will move on to other housing while giving them more protection against malpractices.



#### Deal with cooperatives directly

By far the most radical solution. By cutting the middle man and talking directly to cooperatives, the university could make deals with better conditions. No cure, no pay.



#### SSH becomes a full cooperation

By giving SSH ownership of buildings, it would no longer be just a middle man. It could provide better housing at less cost, without depending on others.